

## Adverse Events

### Responding to an Adverse Event: A Step-by-Step Approach

- **Website: Medical Professional Apologies Statutes**  
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  - **Article: As She Lay Dying: How I Fought to Stop Medical Errors from Killing My Mom**  
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  - **Report: When Things Go Wrong: Responding to Adverse Events.**  
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  - **Book Excerpt: Communication: Sharing Bad News**  
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### When and How to Apologize to Patients

- **Toolkit: Communication and Optimal Resolution (CANDOR) Toolkit**  
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### The Impact of Adverse Events on Caregivers: The Second Victim

- **Toolkit: Preventing Physician Burnout Toolkit**  
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- **Book: Enjoy Every Sandwich: Living Each Day as If It Were Your Last.**  
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- **Book: The Mindful Path to Self-Compassion: Freeing Yourself from Destructive Thoughts and Emotions.**  
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- **Article: The Emotional Impact of Medical Errors on Practicing Physicians in the United States and Canada**  
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- **Article: Medical Error: The Second Victim**  
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## Learning From Errors Through Root Cause Analysis

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- **Article: Brief Report: Hospitalized Patients' Attitudes About and Participation in Error Prevention**  
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